



## President's Message

by Kevin Drummonds  
President, VWOA Board of Directors



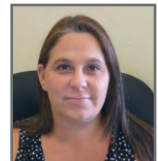
We all have choices when it comes to your community: take a role in its leadership by getting involved, or let others do it for you. There are those who believe we can hire a management company and be done with it. That is certainly one of the choices, albeit one of the more expensive ones that reduces the human touch and personal service we enjoy. There are those who would argue that associations with personal care are intrusive--that we don't want these people telling us what to do, but standards and amenities are what makes us a community. Think back to why you bought your home in Westcreek - the amenities, the community feel, or just the ability of our community to maintain its property values. We have been able to do this through the volunteers that have gone before, the caring about others other than themselves, and keeping costs down while keeping standards high.

Volunteerism, according to Wikipedia is the policy or practice of volunteering one's time or talents for charitable, educational, or other worthwhile activities, especially in one's community. This is what makes us a community. Get involved and have a say in the community's leadership. The more involvement by those with the most to lose or gain by the service, the more our entire neighborhood will benefit.

Finally, I have seen it time and time again. Every time a Homeowner gets involved, they see the "rest of the story," and the community benefits as a whole! Come on out and join us--it's your community. Help us make it even better. If you want to know how, contact [board@villagesofwestcreek.com](mailto:board@villagesofwestcreek.com) and we will get back with you.

## News You Can Use

by Melynda Porter  
Administrative Superintendent



"Can we go to the pool today?" That is the question of the season! There are a few things that both homeowners and tenants must remember when coming to the office to update or obtain an ID card.

- The assessments must be current
- We must have a current copy of a lease agreement on file to be able to update tenants ID card
- If you are month to month, we must have written documentation from the homeowner with an expiration date
- Anyone 12 and older must have an ID card
- There is a \$3.00 fee for all guests over the age of 2, even if they are only observing
- The number of allowed guests is 4 per ID card, but a total of 8 per household
- We offer a 7 day pass for \$15.00 or a 30 day pass for \$45.00; with these passes, the homeowner does have to be present
- We are now offering a Nanny pass for \$20.00 for the 30 days or a season pass for \$50.00. With the Nanny pass, the care giver is allowed to bring the children to the pool or park, but the homeowner does not have to be present

Please remember that the office hours are Monday 9am-6pm, and Tuesday thru Friday 9am-5:30pm. We will also be open on Saturday July 12, 2014 from 9am-12pm. Your stickers must be updated during these times to be able to access the park and both pools. If you have any question, please contact the office at 679-8761. Have a great summer!

## Manager's Corner

by Jennifer Bell  
Community Manager



Summer is here! The pools are open and many residents are enjoying the cool water during these sizzling days of summer. Please remember if you have young children in diapers, they must wear swim diapers while in the pool. If you don't have any, residents can purchase swim diapers at the pools. The Community Center pool also sells concessions, so if you become thirsty or hungry, see the gate guard to purchase some treats.

While the weather is nice, residents enjoy many activities outside. Remember to dispose of your trash, please. The trash can blow into your neighbor's yards or throughout the community. Our community is a beautiful place, so please remember to care for it and respect your neighbors.

The beauty of our neighborhood is negatively affected by graffiti. This time of year, communities suffer from the unsightly, destructive, and deviant behavior. If you see suspicious activity, please report it to Bexar County Sheriff's office at 335-6000. If you find graffiti, please contact the office to let us know. We want to remove it as quickly as possible.

Our Standards Monitors have been busy at working with residents to maintain the standards of our community. Remember they are here to help maintain the pleasing aesthetics and our property values. Standards Monitors work very hard for you! The notices they give are Courtesy Notices and reminders. While some may find the notices annoying, please remember as a resident, you agreed to abide by the standards and regulations of our community.

VWOA continues to strive for great customer service, opportunities to participate in events and on committees, and keep our community a beautiful place to live. We welcome your constructive feedback and value our residents' input.



**The VWOA office will be open  
Saturday, July 12, 2014  
from 9:00am - 12:00pm  
to accept payments and update ID cards.**

## From the ACM

by Sylvia Mennel  
Assistant Community Manager



Hi everyone, this is Sylvia Mennel. I'm happy to have been selected as your new Assistant Community Manager and am very glad to be servicing the Villages of Westcreek.

I'd like to share a little background about myself. I have had 11 years' experience as a homeowner's association manager, managing both a portfolio of associations and managing a large scale community such as the Villages at Westcreek, yet not as large. I hold the Community Association's Institute's certification as a Certified Manager of Community Associations. I have served in my community's Property Owners Association for 3 years, one of those years as a Secretary of the Board and the remaining two as the President. I'm married and have two children, I'm a transplant from West Texas; my husband and I have lived here in beautiful San Antonio for over 30 years. My personal interests are in music (lots of it and loud), cooking and watching football and basketball.

I wish the best to all that live at The Villages of Westcreek and I, along with the rest of the staff, will strive to provide excellent service and management of your community. Please call me at the office at 210-679-8761 with any questions or concerns that you may have. I look forward to meeting you soon!

Sincerely,  
Sylvia Mennel CMCA®

Go Spurs Go!!!

To stay updated  
on community  
events and information,  
go to our website:  
[www.villagesofwestcreek.com](http://www.villagesofwestcreek.com)  
and sign up for our free  
email service.



You can also find us  
on Facebook!





## Sports Committee

The VWOA Sports Committee was formed on 5 June 2014. The Sports Committee is a sub-committee of the Sports Park Committee and will focus on developing current and new VWOA sports programs. During its first meeting, the committee began addressing recommendations that were made to enhance the community soccer program. These recommendations came primarily from coaches, parents, and participants of past soccer seasons. Some of these recommendations will go into effect during the upcoming 2014 fall soccer season.

The committee will also take on the task of identifying additional sports programs that can be included throughout the year. Multiple sports programs will benefit participants in several ways: Increase physical fitness, promote higher self-esteem, improve social skills, develop sportsmanship, and build leadership qualities. However, the committee needs members in order to accomplish this.

If homeowners have questions and/or are interested in this great opportunity to have a voice, and strengthen our community sports program, please contact the Sports Committee Chairperson, Varnell Johnson at 210-627-1629 or e-mail him at [Varnell\\_j@sbcglobal.net](mailto:Varnell_j@sbcglobal.net).

## Fireworks

Unless a fire ban is in effect, fireworks are permitted outside the city limits, but not on:

1. Utility easements
2. Grassy and weeded areas
3. Military Drive West  
Westcreek Oaks  
Westcreek View  
Grosenbacher Road
4. Any common properties within the Villages of Westcreek

(All trash/debris, must be removed from the streets/lawns by 9 AM the following day.)



## VWOA Swim Lessons All Ages



120 swimmers were in Swim Lessons 1-3 at the Community Pool this summer.

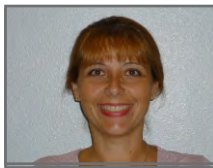
Session 4 begins July 21 and ends August 1.

If you are interested, please call the office at 210-679-8761 for available time slots.



## Standards Reminders

by Adrian Suttles  
Superintendent of Standards



The Villages of Westcreek is a deed restricted community; which all home/property owners are made aware of during the purchasing process. As a resident in a deed restricted community, there are certain standards that must be followed to ensure property values are maintained and for the health of the community. The Villages of Westcreek Home Owners' Association (VWOA) employs standards monitors, and assigns them to all areas under the VWOA's care to ensure compliance with these standards.

In an effort to document and track deficiencies in or within your neighborhood, standards monitors will issue a Courtesy Notice to the property and at the same time attempt to personally communicate to the resident what the deficiency is and answer any question or concerns that may be posed at that time. After the Courtesy Notices are received, the property will be given a suitable amount of time to correct the deficiency; if no action is taken, a Texas Property Code (TPC) letter may

be sent. If a TPC letter is sent, a fee of \$25.00 will be assigned to the property owner. If the deficiency still has not been corrected after the TPC letter, the VWOA will have no choice but to involve legal counsel and those legal fees will be assigned to the home/property owner.

Most importantly, the VWOA takes the health and safety of our employees very seriously. We ask that if you are approached by one of our employees in the course of VWOA business, be respectful and courteous as they are protecting your property values. If for any reason our employees feel threatened, they will report this to their supervisor, an investigation will be launched, and if need be, local law enforcement will be notified.

Please remember we are a community, and as a community, we all need to do our part to keep our property values on the rise.

**Fencing located on adjoining property lines are the responsibility of both owners, thus the repair or replacement expenses should be shared 50/50.**

# SUPER SOCCER SATURDAY

**Register for Fall 2014 Season**

**Saturday, July 12**

**3-6pm @ VWOA Community Center**

**\$60 1st child, 45 additional**

**Non-Homeowners: \$66 1st child, \$49.50 additional**

**All Coaches' Kids \$40**

**Door Prizes • Meet the Coaches**



**Autographs by the San Antonio Scorpions Players**



## Advertising In The WC Times

A complete list of guidelines for advertising in the Westcreek Times, as well as required submission forms, are available on our website or at the VWOA office.

Full page (7.5"wx10"h) \$450 ; Half page (7.5"wx5"h or 3.75"wx10"h) \$250 ; Quarter page (3.75"wx5"h) \$150; Eighth page (3.75"wx2.5"h) \$80.00.

Classified advertisements are \$10 for three lines of text (55 characters per line); additional lines are \$2 each. Ads should be emailed in high resolution color .jpg format to [vwoaacm@sbcglobal.net](mailto:vwoaacm@sbcglobal.net); payment and forms should be dropped off at the VWOA office or mailed to Villages of Westcreek Advertising, 12395 Military Drive West, San Antonio, TX 78253.

The deadline for submission is the 10th day of the month prior to publication. All ads are subject to editing or rejection, and VWOA is not responsible for errors in original copy. For our errors, VWOA liability is limited to running one corrected ad. Neither VWOA nor its Board of Directors endorses any product or service advertised by this publication. Ads will be accepted on a first-come, space available basis. Therefore, all ads shall be submitted and paid for at the time, or put on a waiting list if need be. (Classified ads excluded).

## If Your Dog Poops



**You must scoop...**

## Container Courtesy

Trash/recyclable containers or other refuse may not be put out earlier than 5 PM the day before the scheduled collection day. By 9 AM the following day, empty containers are to be placed out of sight from the street to present attractive and clean looking properties.



## Classifieds

**Offering cleaning services** in The Villages of Westcreek for estimate call 210.730.8130

## VWOA Community Info

Phone: (210) 679-8761

Fax: (210) 679-0040

After Hours Duty Phone (Emergency Only):  
(210) 854-9282

Address: 12395 Military Drive West  
San Antonio, Texas 78253

Office Hours: Sat-Sun - Closed; Monday 9am-6pm  
Tuesday-Friday 9am-5:30pm; The office will be open  
Saturday, July 12, 2014 9:00am to 12:00 pm.

Website: [www.villagesofwestcreek.com](http://www.villagesofwestcreek.com)

Email: [board@villagesofwestcreek.com](mailto:board@villagesofwestcreek.com)

[staff@villagesofwestcreek.com](mailto:staff@villagesofwestcreek.com)

### Board of Directors:

President - Kevin Drummonds

Vice President - Kenneth Fowler

Secretary - Guy Oliver

Asst. Secretary - Ismael Padilla

Treasurer - Anthony Hoffman

### Staff:

Jennifer Bell, Community Manager

Sylvia Mennel, Assistant Community Manager

Adrian Suttles, Superintendent of Standards

Nancy Griffin, Superintendent of Parks & Recreation

Jamie Esquivel, Superintendent of Maintenance

Melynda Porter, Administrative Superintendent

Melissa Garcia, Administrative Assistant

### Committees & Chairs:

Finance Committee - Anthony Hoffman

Strategic Planning Committee - Rick Severs

Sports Park Committee - Melynda Porter

Sports Committee - Varnell Johnson

Communications Committee - Bill Fenstermacher

Architectural Review Committee - Gene Hopkins

Public Safety Committee- Nick Giardino

### Westcreek Times:

Publisher - VWOA Board of Directors

Editor - VWOA Staff

Design and Layout - Paula Roberts

Webmaster - VWOA Staff

# YOUR AD HERE!

*Advertise with  
the Westcreek Newsletter*

[vwoaacm@sbcglobal.net](mailto:vwoaacm@sbcglobal.net)  
(210) 679-8761

## Pet Responsibility

Animal noise that annoys neighbors should be solved personally by contacting the animal's owner in a friendly manner. Between the hours of 11 PM and 6 AM, quiet time should be observed by all residents.



Walkers are strongly encouraged to clean-up after their pets not only for sanitary purposes, but also for the consideration of your neighbors and others. (Currently, there are no areas within the Villages of Westcreek that are specifically designated for walking pets.)

## Villages of Westcreek Owners' Assessment Coupon

**\$78.00 DUE 7/1/2014**

3rd Quarter 2014

Property Address:

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Mail coupon with payment to  
VWOA  
12395 Military Drive West  
San Antonio, Texas 78253



Villages of Westcreek  
12395 Military Drive West  
San Antonio, TX 78253