



# *Westcreek Times*

Villages of Westcreek  
Quarterly Newsletter

July-September  
2015  
Vol. 3

## Summer Sun Brings Family Fun!



The office will be open for business on Saturday, July 11<sup>th</sup> from 9:00 a.m. until 12:00 p.m. to accept payments and update I.D. cards.



To stay updated on community events and information,  
go to our website: [www.villagesofwestcreek.com](http://www.villagesofwestcreek.com)  
and sign up for our free email service. You can also  
find us on Facebook!



## **PRESIDENT'S MESSAGE: Richard Gentry**

I'd like to start off by saying "Thank You", on behalf of myself and the entire Board of Directors, for allowing us to serve such a great community. Since the last Quarterly Newsletter, the Villages of Westcreek has held their annual elections, and a new board has been put in place. It truly is an honor to represent each and every one of you. I want to make sure you know that each board member understands the responsibilities you have entrusted us with, and we will do everything possible to continue to grow our community in a way that keeps the Villages of Westcreek the best place to live in the Greater San Antonio area.

I have only been the President of the board for a couple of months, but I am already seeing great things put into motion. The Board of Directors has recently approved several changes to include an expansion for the playground area at park, resurfacing of the basketball court, and the platting of the sports park so that we can begin building a larger bathroom facility in the near future. Along with these improvements, a committee has been formed to research different options to replace the fences along the main roads throughout the community. We are diligently working with the Landscape Committee to improve the monuments and the Finance Committee to make our budget to make it more transparent and easier to read for all of us as homeowners.

One thing that has caught my attention in particular is the lack of patience and respect for our fellow home owners, community staff members, and even our community volunteers. I'm not sure if it's something in the water or just the change in the weather, but I know for a fact that this community is a great one and so are the people that live here. I know it's not always easy, but we all need to take a step back from time to time, reevaluate the situation, and put ourselves in the other person's shoes. We need to make sure that we treat others with the dignity and respect that we expect to be given to us. The Board can only do so much to improve this community, but if each of us as home owners take the time to make patience and respect a priority, we can continue to grow in a positive direction by leaps and bounds... Thank you

### ***Important Reminder:***

Moving into a new home can be very exciting and many people want to add storage buildings, patios, etc. However, before you begin any type of improvement to the exterior of your home/lot, please review the list of items that *do not* require a Property Improvement/Change Application (PIA) for approval to the Architectural Review Committee (ARC). If your intended improvement is not on this list, you must complete a PIA form and submit it to the ARC for approval, prior to starting the work

## ***Important Fireworks Information***

Fireworks are permitted outside the city limits, but not on:

1. Utility Easements
2. Grassy and Weeded Areas
3. Military Drive West
4. Westcreek Oaks
5. Westcreek View
6. Grosenbacher Road
7. Any common properties within the Villages of Westcreek to include the Sports Park, parking lots, Community Center, etc...

### **Reminder:**

All fireworks trash and debris must be removed from the streets and lawns by 9:00 a.m. the following day.



## **ONLINE PAYMENTS**

Westcreek homeowners can pay their assessments online at [www.villagesofwestcreek.com](http://www.villagesofwestcreek.com) via PayPal.

If you are past due, contact the office prior to scheduling a payment. If you no longer live in WC, please reference your WC property address.

## **JOIN A VWOA COMMITTEE**

There are committees that need membership and support from members. These committees do not take up too much time and your input is critical to the success of our community. Please volunteer and become an active member of our community and help us continue to make Westcreek a great place to live.

## ***Bulk Trash Drop Off***

Dumpsters are being provided by Bexar County Public Works along with Villages of Westcreek for our Bulk Trash Drop Off event. You may bring your oversized trash and deposit it in one of the dumpsters provided. Please be aware, all participants must be able to unload your own trash and place it inside these containers. This event is scheduled for Saturday, July 18<sup>th</sup> at the Sports Park overflow parking lot beginning at from 8:00 am to 12:00 noon or when the dumpsters are full. First come, first serve while room is available.

\*\*\*The following are items that will not be accepted at the Bulk Trash Drop Off-Paints, Herbicides, Chemicals, Oil, Batteries, Antifreeze, Gas Cylinders, Refrigerators, Freon, Tires, Gasoline, Flammable Liquids and other various items that contain Hazardous Materials.

## **Villages of Westcreek 2015 Fall Soccer**

**Registration Begins June 29**

**Reg. for non-homeowners Begins July 11 (12:30-3:30)**

**Registration Closes July 31**

**Register at the VWOA Office.**

**12395 Military Drive West**



**Ages:  
3 – 14  
Yrs Old**

For more Information:  
(210) 679-8761  
[vwoa-rd@sbcglobal.net](mailto:vwoa-rd@sbcglobal.net)

### **PRACTICES**

Weekday Evenings

### **GAMES**

Saturday Mornings

### **COST**

#### **VWOA MEMBERS**

\$60 for 1<sup>st</sup> Child

\$45 for 2<sup>nd</sup> Child

#### **NON-MEMBERS**

\$75 for 1<sup>st</sup> Child

\$60 for 2<sup>nd</sup> Child

**Register today!**

## ***Resale Certificate***

Are you planning on selling your home? Do you know what a Resale Certificate is? A Resale Certificate informs the purchaser that he/she will be moving into a Deed Restricted community and lets the purchaser know if the improvements in the yard meet or do not meet the standards of VWOA. The Resale Certificate may be a required document that the seller, potential buyer, your title company, or the realtor requests of you. The current homeowner must fill out the Resale Certificate form to authorize VWOA to inspect the property. The cost is \$150.00 (check only) and must be presented with the completed Resale Certificate form to the office for processing. This process takes up to 10 business day.

## **MANAGER'S MINUTE: Jennifer Bell**

Summer sun does bring family fun and Westcreek is a great place to enjoy special family memories. Our pools are open for full summer schedule and our park amenities offer recreational activities such as our basketball court, tennis courts, walking track, and tot-lot. The new Board of Directors and staff are working diligently to continue to maintain our current facilities and amenities, and offer some new features. Our basketball courts will be resurfaced, and new play equipment for ages 3-5 will be added to the tot-lot. The bathroom project is still in the works, and we welcome additional input from the community on more events, equipment, and amenities for our community.

We have started registration for the upcoming Fall soccer program and will be introducing a new contractor for kids Sports Camps and adult fitness classes in the park. Our current contractors offer water aerobics, water Zumba, and indoor fitness classes in the Community Center and much more. Stop by the office for more information.

While our Board and Staff work hard to seek new experiences for our residents, we continue to run our daily operations such as accepting payments, monitor residential properties to enforce the community standards, update I.D. cards and stickers, plan special events, and provide support for our residents. We understand that when residents come in to the office they may be in a hurry or upset about a courtesy notice or an issue with a neighbor. However, we respectfully ask that residents remember to stay courteous and respectful to our staff and Board as we do listen to each complaint and strive to assist residents while adhering to our governing documents, county, state, and federal laws.

If you should have any questions, comments, or need assistance, please contact our office 679-8761.

## **WWW.VILLAGESOFWESTCREEK.COM**

Please visit our website and click on the Subscribe button to sign up for our community Constant Contact to receive important emails and our weekly Week in Westcreek newsletter.

## **IMPORTANT RECREATION DATES:**

- Pools are open for summer season
- Swim Lesson Registration
  - Session 3 – July 13-24
- Fall Soccer Registration began June 29 for WC Residents only
- Super Soccer Saturday, July 11, 2015
- Soccer Registration for Non-Residents begins July 11, 2015
- Soccer Registration ends July 31, 2015
- Sports Camps in the Park begin July 13. (Additional information coming soon).

## **ADMINS CORNER: Melynda Porter**

“Can we go to the pool today?” That is the question of the season! There are a few things that both homeowners and tenants must remember when coming to the office to update or obtain an ID card.

- The assessments must be current
- We must have a current copy of a lease agreement on file to be able to update tenants ID card.
- If you are month to month, we must have written documentation from the homeowner with an expiration date.
- Anyone 12 and older must have an ID card
- There is a \$3.00 fee for all guests over the age of 2, even if they are only observing
- The number of allowed guests is 4 per ID card, but a total of 8 per household
- We offer a 7 day pass for \$15.00 or a 30 day pass for \$45.00. With these passes, the homeowner does have to be present.
- We are now offering a Nanny pass for \$20.00 for the 30 days or a season pass for \$50.00. With the Nanny pass, the care giver is allowed to bring the children to the pool or park, but the homeowner does not have to be present.

Please remember that the office hours are Monday 9am-6pm, and Tuesday thru Friday 9am-5:30pm. We will also be open on Saturday July 11, 2015 from 9am-12pm. Your stickers must be updated during these times to be able to access the park and both pools. If you have any question, please contact the office at 679-8761. Have a great summer!

### **COMMUNITY REMINDERS**

Please remember to be observant in your neighborhood. Report any suspicious activities or persons to the Bexar County Sheriff's office. (210) 335-6000.

If you see graffiti or vandalism in the Villages of Westcreek, please report it to the office at 679-8761.

Please be sure to pick up after your animals on all common areas and while in the Sports Park. A pet waste station is located next to the park rules sign. Also, be respectful of your neighbor's property and clean up any waste.

### **ASSESSMENTS AND ID CARD REMINDERS**

All residents 12 and older must have a current VWOA ID card to access the pool and park and attend all VWOA events.

Please ensure you get your VWOA ID cards stickers updated at the office so you can enjoy our amenities and events.

The assessments for 2015 are \$328.00 for the year or \$82.00 quarterly. If you pay quarterly, please remember the due dates are January 1, April 1, July 1, and October 1, 2015. Finance charges are applied on past due assessments

## ***Community Information***

### Office Information

Phone: (210)-679-8761

Fax: (210)-679-0040

After Hours Emergency Phone:  
(210)-854-9282

Address: 12395 Military Dr. W.  
San Antonio, TX 78253

Hours: Monday- 9:00 a.m.-6:00 p.m.

Tuesday-Friday- 9:00 a.m.-5:30 p.m.

The office will be open Saturday, July 11, 2015 9:00  
a.m.-12:00 p.m. to accept payments and update VWOA  
ID cards

Website: [www.villagesofwestcreek.com](http://www.villagesofwestcreek.com)

Email: [board@villagesofwestcreek.com](mailto:board@villagesofwestcreek.com)

Facebook: Villages of Westcreek

### Board of Directors:

President- Richard Gentry

Vice President- Kevin Drummonds

Treasurer- Christopher Bell

Secretary- Guy Oliver

Asst. Secretary- Tony Hoffman

### Staff:

Community Manager- Jennifer Bell

Asst. Community Manager- Sylvia Mennel

Superintendent of Standards- Adrian Suttles

Interim Superintendent of Parks and Rec – Dominick  
Garcia

Superintendent of Maintenance- Jamie Esquivel

Administrative Superintendent- Melynda Porter

Administrative Assistants: Melissa Garcia  
Laurie McVey

### Committees & Chairs:

Architectural Review (ARC) - Gene Hopkins

Communications- Bill Fenstermacher

Finance- Christopher Bell

Public Safety- Nick Giardino

Sports Park- Open

Sports (subcommittee)-Varnell Johnson

Strategic Planning- Kevin Drummonds



### ***Basketball Court Scheduled To Close for Restoration***

We currently have a tentative date for the restoration of the basketball court of July 15, 2015. The project is anticipated to take about 5 business days. The court will be closed for this time period and access will not be available. We will keep the community informed of any date changes through Week in Westcreek and Constant Contact if dates do change.

## ***Villages of Westcreek Owner's Assessment Coupon- 2nd Quarter***

***\$82.00***

***Due July 1, 2015***

***Mail payment to:***

***12395 Military Dr. W  
San Antonio, TX 78253***

***Property Address:***

---